

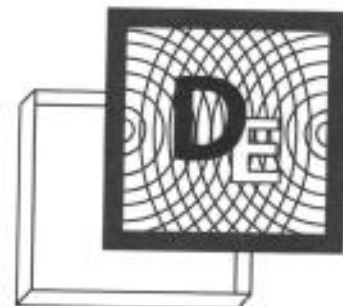
Business Telephone Systems

Sales-Service By

DIMENSION

(937) 426-9520

Since 1971 Communications is our business
3195 Dayton-Xenia Rd, Ste 900-318, Dayton, OH 45432



Warranty service will be provided during our regular business hours. Service requests placed at times other than regular business hours, on holidays, or emergency service calls will be available at the prevailing labor rates.

Dimension Electronics of Dayton, Inc. will make its best effort to respond within two hours of an emergency repair request. Normal repair requests will be taken on a first come, first serve basis.

Do not make changes to the phone system that will void the warranty.

Merchandise purchased from Dimension Electronics, Inc. may be warranted by the manufacturer of said merchandise. Dimension Electronics, Inc. makes no warranties of any kind, including any warranty for a particular purpose or any warranty of merchantability. The sole warranty extended to Dimension Electronics, Inc. customers is that made available by the manufacturer.

Warranty service for defective and non-functioning equipment:

1. **Advanced Replacement:** If provided by the manufacturer for a covered equipment problem, we have the ability to receive a replacement part per the manufacturer's warranty coverage. Expediting can be available; charges will apply for materials, freight and labor. Please see the manufacturer's warranty for specific details regarding coverage and advanced replacement coverage.
2. **In warranty repairs:** The equipment can be repaired per the manufacturer's warranty. There will be a trip charge per visit for travel time to and from the job site.
3. **Out of warranty repairs:** Is available at our prevailing material and labor rates.
4. **The warranty does not cover programming, programming changes, software patches, service calls made as a result of damage caused through an act of God, negligence, fire, water or other liquids, accident, incorrect operation, telephone company problems, IP testing or Internet issues and time needed for finding and fixing IP or Internet issues.**

Our services and support will end if the system is not paid for.